## **Patients and Families Can Make A Difference**

As a community hospital we are working to decrease the wait time in the ER. Patient discharge delays in the hospital are a major factor in increasing ER wait time. This is why we strive to begin discharge planning on admit. You and your loved ones are a very important part of this process.

By making sure you have the answers to the following questions, we can decrease the wait time and ensure a timely and smooth discharge. Talk to your family /caregivers about your discharge plans. Together we can make a difference.

Who will take me home when I am discharged?
How do I reach the person who will bring me home?
Will they be available when I am discharged?
If not, can someone else can bring you home?
If I am to go home alone, do I have my key?
Do I understand my discharge instructions?
Do I need special equipment when I go home?
Who will help me get my prescriptions filled?
Are there any special preparations that need to be made to my home before I discharge?
If so, who will take care of them?
Has my doctor, nurse, therapist, or social worker given me any special instructions for which or my family must prepare?

If you have any questions or need assistance with your discharge plans, please contact the Case Management department at ext. 1875.

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Si tiene cualquier pregunta o si necesita ayuda haciendo planes para su cuidado despues que salga del hospital, por favor pida un interprete.