

Our commitment to diverse populations

Discrimination is against the law

LCMC Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. LCMC Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

LCMC Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact

LCMC Health Emergency Care	504.503.4837
Children's Hospital	504.896.3073
East Jefferson General Hospital	504.503.4837
Lakeside Hospital	504.503.4837
Lakeview Hospital	985.867.4366
New Orleans East Hospital	504.592.6898
Touro	504.897.7135
University Medical Center	504.702.3600
West Jefferson Medical Center	504.349.1134

Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al

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Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số

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Complaints and grievances

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

MaryAnn O'Brien,
Chief Compliance Officer
LCMC Health
1100 Poydras St.
2500 Energy Centre
New Orleans, LA 70163
504.896.3030

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, MaryAnn O'Brien, Chief Compliance Officer, is available to help you.

U.S. Department of Health and Human Services, Office for Civil Rights

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint portal, mail, or phone.

Portal

ocrportal.hhs.gov/ocr/smartscreen/main.jsf

Mail

U.S. Department of Health
and Human Services
200 Independence Avenue, SW
Room 509F
HHH Building
Washington, D.C. 20201

P: 1.800.368.1019

TDD: 1.800.537.7697

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